



## **BCCS Program Directory**

In Alphabetical Order by Program/Site

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<b>HIV and Hepatitis C Testing by Program</b>		
<b>Program</b>	<b>Test</b>	
	<b>HIV</b>	<b>Hep C</b>
ALPHA	No	No
Anger Management	No	No
Christiana Care Community Program	No	No
<b>COPE</b>	<b>Yes</b>	<b>Yes</b>
DOSE	No	No
DFS Liaisons	No	No
DUI Early Intervention	No	No
<b>Drop-In Center</b>	<b>Yes</b>	<b>Yes</b>
<b>Women's Resource Center</b>	<b>Yes</b>	<b>Yes</b>
Drug Diversion	No	No
Georgetown	No	No
HIC-CBI Prevention	No	No
<b>IMPACT</b>	<b>Yes</b>	<b>Yes</b>
Lancaster	No	No
Newark	No	No
Prevention (You, Front & Center, FASD)	No	No
Probation and Parole	No	No
Project Engage	No	No
<b>REACH</b>	<b>Yes</b>	<b>Yes</b>
RISE	No	No
<b>Syringe Exchange Program</b>	<b>Yes</b>	<b>Yes</b>
<b>WISH</b>	<b>Yes</b>	<b>Yes</b>

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## ALPHA

**Population:** 18 years and older

**Criteria for Enrollment:** Please bring photo ID, Insurance Card, and proof of income or state assistance to Intake.

**Location of Services:** 2500 West 4th Street, Wilmington DE 19805

**Hours:** Monday- Thursday 7am- 7pm; Friday 7am-3pm

Outpatient Co-Occurring Mental Health and Substance Use Disorders. Group and Individual Counseling. Mental Health Evaluations.

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## Anger Management

**Population:** 18 years and older; Adults needing anger management course

**Criteria for Enrollment:** Cost of the class is \$150. The class needs to have 2 people to proceed. Please confirm with Meredith Sullivan the Thursday morning prior to class to confirm client's attendance. Class attendees cannot attend the class the morning of without prior approval from the facilitator.

**Location of Services:** William J. Harrison III Building, 2713 Lancaster Ave, Wilmington, DE 19805

**Hours:** Classes are offered the 1<sup>st</sup> Friday of the month, except for April and July, when it is offered the 2<sup>nd</sup> Friday of the month. The class runs from 8:00am- 2:00pm (classes allow for breaks).

This class is designed as a small group with a relaxed setting. The first part of the class focuses on anger triggers and what makes individuals angry. The second part of the class addresses how to react to anger and provides new skills to help individuals deal with their anger. Clients are given an informational packet to take home, allowing them to reference the material that they learned in the class. Contact BCCS if you need this offering in Spanish.

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## Christiana Care Community Program

**Population:** Adults age 18 years and older

**Criteria for Enrollment:** At risk for or currently infected with HIV and/or Hepatitis C

**Location of Services:** Based out of Lancaster Site and Wilmington Hospital Annex

**Hours:** Varies

A combination of medication delivery and symptom-monitoring care, the clinic provides comprehensive, readily available, high-quality medical services designed to achieve healthy outcomes. In partnership

with Christiana Care Health System, the clinic also provides primary medical care to HIV positive customers, preventive primary medical care to those at risk of HIV, but not HIV positive, HCV evaluation and treatment, and prevention counseling.

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## **Community Outreach and Prevention Education (COPE)**

**Population:** Adults 18 years and older

**Criteria for Enrollment:** For case-managed clients, must be at-risk for substance abuse and mental health concerns. Mobile health screenings are open to all adults 18 years and over at no cost.

**Location of Services:** Statewide

**Hours:** Monday through Thursday 6am-4pm  
Friday 6am-Noon

COPE is a mobile medical outreach unit offering free health screenings including: HIV and HCV testing, blood pressure, cholesterol, blood sugar, BMI evaluation, TB screening, vision screening, and pregnancy testing. COPE can also assist with referrals to dental and vision providers and provide medical case management.

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## **Delaware Overdose Survival Education (DOSE)**

**Population:** No restrictions

**Criteria for Enrollment:** None

**Location of Services:** Statewide

**Hours:** Daytime, evenings, and weekends as scheduled

Through a collaboration with Brandywine Counseling and Community Services, the Delaware Division of Public Health, and the Delaware Division of Substance Abuse and Mental Health, BCCS offers Opiate Overdose Prevention Training through the Delaware Overdose Survival Education (DOSE) Program. The goal of the DOSE Program is to train individuals on how to identify and respond to an opiate overdose. The training also offers individuals the opportunity to receive the opiate antidote Naloxone at the conclusion of the training. The DOSE Program is offered at multiple times and locations throughout the State annually.

No prior medical experience is necessary to participate in the training. All trainees will receive a certificate of completion. Anyone can attend but depending on location, seating can be limited so come

early. For more information on the DOSE Program, please contact BCCS. A schedule can be found on the DOSE Facebook page at:

<https://www.facebook.com/bccsoverdosepreventionproject?ref=hl>

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## **DFS Liaisons**

### **New Castle County:**

University Plaza Office  
263 Chapman Rd.  
Newark, DE 19702  
Days: Tue-Fri

Beech Street Office  
119 Lower Beech Street  
Wilmington, DE 19805  
Days: Mon-Wed, Friday

### **Sussex County:**

Riverwalk Center Office  
247 Northeast Front Street  
Milford, DE 19963  
Days: Mon-Fri

**Criteria for Enrollment:** Must have open case with DFS, Referral from DFS caseworker

DFS Liaisons are located within the Division of Family Services offices to assist parents who have both open cases and substance abuse problems. DFS Liaisons are referred to cases by DFS workers, with the purpose of helping parents meet their goals and safely keep their children. DFS Liaisons attend court to offer updates on the progress of parents who have been engaged with Brandywine Counseling, as well

as train DFS workers on the effects of alcohol and drugs on families. Frequently, liaisons attend family meetings to come up with a plan that will hopefully allow the parents to successfully access substance use treatment as well as parent their children. Additionally, liaisons are available to answer questions from BCCS clinical staff about DFS cases, questions from DFS workers about individual client progress and the treatment process, and questions from DFS-involved BCCS clients.

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## **DUI Early Intervention**

**Population:** Adults 18 years and older

**Criteria for Enrollment:** Court ordered by the Court of Common Pleas

**Location of Services:** 2500 W. 4<sup>th</sup> Street, 2<sup>nd</sup> Floor, Wilmington, DE 19805

Hours: Mon-Thurs 7am-8pm; Friday 7am-3pm

First time offenders with a high BAC level or a second offender (per statute) that meet DUI Treatment Court entry requirements, may choose to participate in this program in order to resolve a DUI charge that may otherwise result in a Level 5 conviction. A client graduates from the program after meeting all required treatment criteria, including attendance and participation in individual and group counseling sessions, completion of Prime for Life, consecutive negative urinalysis reports, and avoidance of all criminal activity and complete Probation and Parole/Court requirements.

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## Drop-In Center & Women’s Resource Center

**Population:** Open

**Criteria for Enrollment:** See description and schedule below.

**Location of Services:** Lancaster Site: 2713 Lancaster Avenue, Wilmington, DE 19805

**Hours:** **DIC/WRC Schedule**

Monday	Tuesday	Wednesday	Thursday	Friday
<ul style="list-style-type: none"> <li>9am-12pm (DIC)</li> <li>12pm – 4pm(WRC)</li> </ul>	<ul style="list-style-type: none"> <li>8am-12pm (DIC)</li> <li>12pm – 4pm (WRC)</li> <li>1:30pm – 3:30pm (Women’s SOAR trauma group)</li> </ul>	<ul style="list-style-type: none"> <li>9am-12pm (DIC)</li> </ul>	<ul style="list-style-type: none"> <li>8-12pm (DIC)</li> <li>12PM – 4pm (WRC)</li> <li>1:30pm – 3:30pm (Women’s SOAR trauma group)</li> </ul>	<ul style="list-style-type: none"> <li>7am-12pm (DIC)</li> </ul>

**Drop-In Center:** The Drop-In Center provides a safe place for Wilmington’s homeless population to go to sit down and have coffee, a space to accommodate families including children, access to two full bathrooms with showers, computer access for job searching and training, a clothes closet that offers a selection of donated items for adults and children, a food bank that is available for emergency needs, screening rooms for HIV, HCV, and pregnancy testing, and space for group sessions.

**Women’s Resource Center:**

WRC is an expansion of Drop-In Center Services to provide a safe place for women and their families. The BCCS WRC will be an expansion of BCCS’s Women in Support of Health (WISH) initiative, which is funded through a generous grant from the Office of Women’s Health.

The goal of the WRC is to provide resources to help women develop the life skills they need, as well as gain the confidence and skills to be supported and successful in their recovery.

The BCCS WRC provides comprehensive services to women often affected by the physical, emotional, financial, and legal impacts of domestic violence, sex work, and other socio-economic challenges. The WRC will offer therapeutic case management services, care coordination, linkage to needed services,



court advocacy, resume writing, and employment workshops, parenting and youth prevention education, and more. In addition, women will be able to receive HIV and Hepatitis risk screening, counseling, and testing.

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## **Drug Diversion (Superior Court & Court of Common Pleas)**

**Population:** 18 and over

**Criteria for Enrollment:** Court ordered by Superior Court or Court of Common Pleas

**Location of Services:** 2500 W. 4<sup>th</sup> Street, Second Floor, Wilmington, DE 19805

**Hours:** Mon-Tue-Thu 7a-8p, Wed and Fri 7a-3p

First time offenders may choose to participate in this program in order to resolve a drug charge that may otherwise result in a conviction, loss of driver's license, and a sentence or probation. A client graduates from the program after meeting all required criteria, including attendance and participation, completion of goals, consecutive negative urinalysis reports, and avoidance of all criminal activity.

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## **Georgetown**

**Population:** Adults 18 and over with mental health and/or substance abuse issues

**Location of Services:** 528 East Market Street, Georgetown, DE 19947

**Hours:** Mon-Thu 8a-4p, Fri 8a-4:30p

BCCS's Georgetown location provides treatment and behavioral health outpatient services. Georgetown offers our customers individual counseling for substance abuse and co-occurring disorders, and our LCSW provides psychological evaluations of all of our clients. Georgetown groups consist of: Substance Abuse and MH Education, Co-occurring Disorders, Relapse Prevention, Women's Group and Men's Group. We also have an AA meeting held at our facility Tuesday and Thursday evenings.

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## HIV-CBI Prevention

**Population:** Ages 13 to 24 years

**Criteria for Enrollment:** See program description below

**Location of Services:** Statewide

**Hours:** Days, evenings, and weekends as scheduled

HIV-CBI is a comprehensive prevention campaign which offers peer-delivered education, awareness, and prevention programming aimed at reducing the risk of substance use and abuse, HIV and Hepatitis, as well as adverse social behaviors among at-risk racial/ethnic minority, youth and young adults aged 13 to 24 residing in Delaware. This program will enable trust, positive communication, and empowerment through prevention messaging and will train change leaders and youth and young adult ambassadors to deliver this intervention in identified schools supported by a BCCS Prevention Specialist, and a BCCS Community Mobilizer. The program will strive to build and earn trust among distressed community members by assisting them in accessing prevention education, risk reduction information and materials, HIV and Hepatitis education and testing, and counseling.

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## IMPACT (Individuals Matter: People Accessing Care and Treatment)

**Population:** 18 and up, Minorities, MSM

**Criteria for Enrollment:** See program description below.

**Location of Services:** Based out of Lancaster Avenue, but services available statewide

**Hours:** 5am-3pm. Also available evenings and weekends as needed.

IMPACT is an integrated intervention program , targeting minority substance abusing 1) Adult heterosexual women and men, MSM who are at risk for, or infected with, HIV and/or Viral Hepatitis and may also be challenged by co-occurring disorders; combined substance use and mental health disorders. IMPACT will place special emphasis on reaching and treating people of color who are disproportionately affected by HIV/AIDS and Viral hepatitis in Delaware to reduce the impact of behavioral health problems.

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## Lancaster

**Population:** Adults 18 and over with mental health and/or substance abuse issues

**Location of Services:** 2713 Lancaster Ave, Wilmington, DE 19805

**Hours:**

BCCS's Lancaster location offers both mental health services and medication program assisted treatment services for substance abuse that promote healthy lifestyles for our clients, their families, and the community by utilizing a variety of client-centered approaches.

These services provide a higher level of care that helps customers set and work toward their goals for recovery. They attend group therapy for three hours, three days a week, and also have increased individual counseling. BCCS staff selects appropriate candidates for the program based on consistent attendance, effort in previous treatment programs, medical approval, and compliance with other agency requirements.

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## Newark

**Population:** Adults 18 and over with mental health/substance abuse issues

**Criteria for Enrollment:** Referral/transfer from Lancaster or other BCCS program

**Location of Services:** 24 Brookhill Drive, Newark, DE 19702

**Hours:** Monday, Tues, Thurs and Friday 5am-2pm; Weds 5am-6pm, Sat & Sun 6am-9am (dispensing only)

BCCS's Newark location offers both mental health services and medication program assisted treatment services for substance abuse that promote healthy lifestyles for our clients, their families, and the community by utilizing a variety of client-centered approaches.

These services provide a higher level of care that helps customers set and work toward their goals for recovery. They attend group therapy for three hours, three days a week, and also have increased individual counseling. BCCS staff selects appropriate candidates for the program based on consistent

attendance, effort in previous treatment programs, medical approval, and compliance with other agency requirements.

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## **Prevention Department -- FASD**

### **Fetal Alcohol Spectrum Disorders: Prevention Education Program**

**Population:** 18 years and older

**Criteria for Enrollment:** N/A

**Location of Services:** Statewide

**Hours:** Available days, evenings, and weekends as scheduled

The BCCS Prevention Department offers Fetal Alcohol Spectrum Disorder Presentations that are tailored adults aged 18 years and older which raises awareness and knowledge of the nature and extent of alcohol, tobacco and drug use, abuse and addiction, and their effects on individuals, families, and communities. This program utilizes information dissemination in a two-way communication style and is distinguished from other information dissemination strategies by the fact that interaction between the educator/facilitator and the participants is the basis of its activities. FASD aims to enhance the ability of the community to more effectively provide prevention and treatment services for alcohol, tobacco, and drug abuse disorders.

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## **Prevention Department – You, Front & Center**

**Population:** 10 and up (You, Front and Center -- 18 and up)

**Criteria for Enrollment:** N/A

**Location of Services:** Statewide

**Hours:** Available days, evenings, and weekends as scheduled

**Facebook page or other link:** <https://www.facebook.com/youfrontandcenter?fref=ts>

The BCCS Prevention Department offers Substance Abuse Prevention Presentations, HIV/STD Prevention Presentations, Healthy Relationship Presentations, Fetal Alcohol Spectrum Disorder Presentations, and Alternatives to Violence Presentations. These Presentations can be tailored to youth, and adults aged 10 and older. They can also be coordinated in concurrent sessions with youth and their parents/caregivers.

The BCCS Prevention Department offers the following:

### **Prevention Presentations - Lecture Format**

BCCS Prevention staff will come in and do a presentation on the selected topic/topics and then allot time for discussion at the end. This will include statistics related to their age group and things that are engaging and relatable to them.

### **BCCS Interactive Presentations**

BCCS Prevention staff will come in and do a variety of interactive presentations with the students to teach them about the dangers of substance abuse and other related topics. This presentation includes the "drunk goggles" which are goggles designed to show levels of impairment. Goggles are used in conjunction with floor mats that resembles stairs and sidewalks so youth can see the dangers in substance use. We also do an activity called the wheel of misfortune which allows kids to spin a wheel with multiple scenarios/consequences.

### **BCCS Lunch and Learns**

Lunch and learns are usually done in conjunction with presentations. BCCS staff will set up an information table in the cafeteria, or other convenience and accessible location during lunchtime and talk to the attendees that come to the table about substance use, prevention and other related topics. We also offer educational prevention materials and freebies such as thumb drives, earbuds, pens, sling bags, water bottles etc. All materials have positive prevention messages.

### **BCCS Youth Created Public Service Announcements**

Each year BCCS Prevention Dpt. takes 80+ youth to Cape Henlopen for camp for a weekend. During the camp youth create Public Service Announcements with Prevention messaging. Youth create, edit, produce and develop PSA's that are then shown Statewide at theaters, on the radio, and local television stations. BCCS makes these PSA's available to any organization interesting in showing them to youth. We can provide a link to access upon request. We can also coordinate a viewing in conjunction with a presentation.

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## Probation and Parole – New Castle, Kent, & Sussex Counties

**Population:** 18 years and older

**Criteria for Enrollment:** Court Ordered

**Location of Services:** Offices in each county

### **New Castle County**

Cherry Lane Probation and Parole  
314 Cherry Lane  
New Castle, DE 19720  
Hours: Mon & Tue 8a-6p  
Wed and Thu 8a-5p Fri 8a-12p

Hare's Corner  
26 Parkway Circle  
New Castle, DE 19720  
Hours: Mon 8a-3:30p, Tue & Wed 8a-6p  
Thu 8a-4p, Fri 8a-12p

### **Kent County**

Dover Probation and Parole  
511 Maple Parkway  
Dover, DE 19901  
Hours: Mon-Thu 8a-6p Fri 8a-12p (limited reporting)

### **Sussex County**

Georgetown Probation and Parole  
22855 Dupont Blvd  
Georgetown, DE 19947  
Hours: Mon – Thur 8am-4:30pm  
Friday 8am-4pm  
Office open to offenders 8am-4pm

BCCS assessors provide services to individuals referred through Delaware Probation and Parole at several locations statewide. Our ASI approved assessors administer the Addiction Severity Index and the ASAM Client Placement Criteria to determine the appropriate level of care. A referral is made to the appropriate treatment program and the client is assisted in entering the recommended level of care. Weekly drug education groups take place using an evidenced based curriculum.

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## Project Engage

**Population:** Emergency Department and Inpatient units of Wilmington Hospital and Christiana Hospital

**Criteria for Enrollment:** Referred through hospital

**Location of Services:** Wilmington Hospital and Christiana Hospital

Project Engage is a program located at Wilmington Hospital in Wilmington and Christiana Hospital in Newark. The Project Engage Specialists (ES) are peers in recovery. This provides the opportunity for the Project Engage Specialist to connect with the patient. At Wilmington there is one inpatient ES and one in the Emergency Department (ED). At Christiana there are two ES inpatient and two ES in the ED. We also have a Community ES who helps patients transition from inpatient into the community. The other Project Engage program is the Mother and Child Program which works with opiate dependent pregnant women. Project Engage utilizes the SBIRT (Screening, Brief Intervention, and Referral to Treatment). Project Engage has two social workers (one at both hospitals) who assist with referral to treatment. Project Engage is open to patients at Christiana - either at the ED or inpatient.

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## REACH

**Population:** Adolescents (age 14 years and older) and Adults undergoing treatment services for substance abuse at licensed DSAMH facilities in Delaware.

**Criteria for Enrollment:** Individuals must be receiving substance abuse treatment services at a licensed DSAMH facility in Delaware.

**Location of Services:** HIV/AIDS prevention and early intervention services will be provided throughout the state, at New Castle, Kent, and Sussex licensed treatment centers.

**Hours:** Community Wellness advocates provide education, risk reduction materials, and testing Monday through Saturday. Day or evening groups and testing can be scheduled with BCCS to come to your site as needed.

**Description of services:** Services include educational sessions, counseling, testing, and referral services for individuals, as well as group delivered risk reduction counseling sessions.

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## RISE

**Population:** Youth ages 10-17 years

**Criteria for Enrollment:** Any adolescent seeking substance abuse and/or mental health services. Assessments are scheduled by appointment only.

**Location of Services:**

**New Castle County**  
2500 W 4th St  
Wilmington DE 19805

**Kent County**  
1679 South Dupont Hwy  
Dover, DE 19901

**Hours:** 24 hours a day 7 days a week for community services. On site services available 7am to 6pm Monday through Thursday and Friday 7am to 3pm.

Project RISE is a comprehensive multi-intervention program that aims to improve the overall health and well-being of adolescents and their caregivers throughout the state of Delaware.

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## Syringe Exchange Program

**Population:** Active injecting drug users 14 years or older

**Criteria for Enrollment:** Must reside in the city of Wilmington.

**Location of Services and Hours: Mobile Outreach Schedule and Locations**

<b>Monday</b>	10 AM - 12 Noon 2713 Lancaster Avenue BCCS Drop-In Center	3 PM - 5 PM C & Townsend Streets Southbridge
<b>Tuesday</b>	10 AM - 12 PM 3 <sup>rd</sup> & Delamore Streets	2 PM - 4 PM 6 <sup>th</sup> & Madison Streets
<b>Wednesday</b>	12 PM - 2 PM 5 <sup>th</sup> & Harrison Streets	3 PM - 5 PM Speakman Park: 30 <sup>th</sup> & Church Streets
<b>Thursday</b>	1 PM - 3PM Christiana Park 3 <sup>rd</sup> & and Church Streets	6 PM - 8 PM 5 <sup>th</sup> & Harrison Streets
<b>Friday</b>	10 AM - 12 PM Eastside Behind Benny's Off 8 <sup>th</sup> & Church Streets	1 PM - 3 PM 14 <sup>th</sup> & Northeast Blvd. (Governor Printz)

Delaware's Syringe Exchange Program facilitated by Brandywine Counseling & Community Services and funded by the Division of Public Health, helps prevent the spread of HIV/AIDS and provides community



outreach for high-risk individuals. The program operates out of a mobile van that travels to several strategic locations throughout Wilmington.

Studies conducted worldwide have concluded that syringe exchange programs do not increase or encourage injection drug use. Conversely, these programs have been proven as an effective way to reduce the transmission of HIV/AIDS and Hepatitis.

The Syringe Exchange Program provides health and social services to injection drug users as well as the general community. Services include: HIV and Hepatitis C testing, referrals for drug treatment, safe sex kits, referrals to social services, flu shots, and more.

**To Exchange Needles You Must:**

- Turn in one used needle for each new needle (5 used ones for 5 new ones, 10 used ones for 10 new ones, etc.).
- Bring old/used needles in a plastic container (an empty soda bottle, clear if possible, sharps container or coffee can will work).
- If you do not have a container, bundle 5 used needles together with a rubber band all facing the same way.

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## **WISH**

**Population:** The program Women in Support of Health (WISH) utilizes evidence-based practices and programs to provide services to women engaged in, or at high risk for becoming engaged in, prostitution or sex work and/or having a history of trauma.

**Criteria for Enrollment:** The WISH target population is women aged 18 and older who have a sex work (prostitution) history or who are currently sex workers, women who may be “at risk” for prostitution, women who are at great risk for STDs and HIV/AIDS, women who are HIV positive and women who have had trauma (most appropriately, sexual) in their life time.

**Location of Services:** The WISH Team operates in Wilmington, Delaware and surrounding New Castle County based at Brandywine Counseling and Community Services on 2713 Lancaster Ave., Wilmington, DE 19805

**Hours:** Operating hours are from 8 am – 4pm, WISH expanded by adding hours to include the Women’s Resource Center located in the Drop-In Center at 2713 Lancaster Ave (Mon, Tues, and Thurs 12pm-4pm)

**Description of services:** The WISH program strives to help women identify personal skills, abilities, and assets and will develop a strong alliance with the participants to set realistic client driven goals. All WISH programs and services meet the participants “where they are” and offer a broad menu of services to engage individuals at varying levels of readiness. Steps are taken to divert all WISH participants away from unhealthy lifestyles while helping increase the client’s self-esteem, resources and quality of life. WISH team will provide comprehensive services to women, often affected by the physical, emotional, financial and legal impacts of domestic violence, sex work, and other socio-economic challenges. WISH will offer therapeutic case

management services, care coordination, linkage to needed services, court advocacy through SOAR (Survivors of Abuse in Recovery) and our Care Advocate partnered with Beautiful Gate Outreach and BCCS's Community Health Worker. Understanding the barriers women face the WISH team strives to reach out and empower the lives of women in our community.

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